SME Customer Information

Managed Internet Service for multi-tenant buildings – IT Support Services



SME Customer Information - Managed Internet Service for multi-tenant buildings – corporate clients

Identity and contact detailsASK4 Solutions Limited +44(0)114 321 0555 Devonshire Green House, 14 Fitzwilliam Street, Sheffield, S1 4JLDescription of servicesWe offer a range of resold voice and Internet services to give your teams the tools they need to work securely and effectively, while future-proofing your organization and enhancing productivity. A full description of our services will be provided in your bespoke proposal and order form. All of these documents are available in a durable medium on request.PricePlease see your proposal or order form. Please see your proposal or order form.Duration, renewal and termination of contractWe are ISO27001 certified and have processes to ensure we actively respond to security threats and vulnerabilities.Right to cancelOur terms and conditions are available here: https://www.ask4.com/legal/supply-terms-conditions We will charge a fee if your contract ends early. How much we charge depends on how long your contract has left to run.Perece characteristicsPlease see your proposal or order form. Please see your proposal or order form.Remedies, complaints will be handled in accordance with the dispute resolution processes as agreed in our agreement. handling and dispute resolutionRemedies, complaints will be used over services, you trust us with your information and your team's information. We take that responsibility very seriously. Our privacy policy spells out exactly what data we collect and how we use it. If you would like to know what information we hold about you, want to see a copy of it, or would like us to charge or delete it, please contact us at data-protection@esakk.comEnd-users with veryelWe on to ffer any specific Service Level Agreements		Managed Internet Service for multi-tenant buildings – IT Support Services
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